# ED404579 1995-00-00 An Action Approach to Career Counseling. ERIC Digest.

### **ERIC Development Team**

www.eric.ed.gov

# **Table of Contents**

If you're viewing this document online, you can click any of the topics below to link directly to that section.

An Action Approach to Career Counseling. ERIC Digest	. 1
THE ACTION-THEORY APPROACH	. 2
IMPLICATIONS FOR PRACTICE	3
CURRENT STATUS	4
CONCLUSION	. 4
REFERENCES	5



ERIC Identifier: ED404579 Publication Date: 1995-00-00 Author: Young, Richard A.

Source: ERIC Clearinghouse on Counseling and Student Services Greensboro NC.,

Canadian Guidance and Counselling Foundation Ottawa (Ontario).

An Action Approach to Career Counseling. ERIC Digest.

THIS DIGEST WAS CREATED BY ERIC, THE EDUCATIONAL RESOURCES INFORMATION CENTER. FOR MORE INFORMATION ABOUT ERIC, CONTACT ACCESS ERIC 1-800-LET-ERIC OVERVIEW

Although counselors have implicitly understood and used a number of its tenets for some time (Polkinghorne, 1990; Valach, 1990), an action-theoretical approach is a relatively recent development in career counseling. It is based on the premise that the subject of career counseling is the goal-directed and intentional action of the client. Action theory sees clients as agents who steer and direct their activities. As applied to career counseling, it represents an integration of constructionist, contextual, and narrative approaches that have recently received attention in counseling, psychology, and the social sciences.

Counselors frequently base their practice on how clients construct and resolve problems in their daily lives. Career and counseling theories and research have not always been able to remain close to this understanding of practice. In an effort to remedy this situation, action theory offers a conceptual framework and language for understanding career development and career counseling that is close to human experience.

## THE ACTION-THEORY APPROACH

Much of career counseling has either been based on the measurement of client interests and personality or aimed at the remediation of socialization effects. Action theory's perspective is based on a constructionist epistemology which highlights the importance of the way we organize our knowledge in our daily lives. Essentially, constructionists suggest that people use a variety of concepts and frameworks to organize and explain their own and other people's behavior. Moreover, the meaning of people's experience is reflected in their construct system.

Action and career are two important and interrelated constructs in the lives of many people. People frequently think of themselves and other people as purposive, proactive, and self-organizing. For the most part, their behavior is goal-directed and intentional. Action refers to short-term behavior of this kind, but other constructs are needed for sequences of interrelated actions over the long term.

Career is one construct that many people use to understand goal-directed and intentional action over the long term. For example, completing an examination has meaning in the short-term; it provides a sense of closure, or perhaps accomplishment. When joined with other actions, it can also have long-term meaning, such as qualification for further study or job entry.

Action theory provides a conceptual framework and language useful to our understanding of career and career counseling. Some of the relevant propositions are



- 1. Action can be seen from three perspectives:
- -- the manifest behavior of the actors

ERIC Resource Center www.eric.ed.gov

--the conscious cognitions (thoughts and feelings) that accompany, steer, and direct the manifest behavior as it occurs

--the social meaning in which the action is embedded.

All three perspectives are critical to understanding action and career. Some theories approach career from one of the perspectives and emphasize behavior, cognition, or social meaning almost exclusively. The action-theoretical approach integrates all perspectives.



2. The construction of career occurs, at least in part, through social discourse between counselor and client. However, the action pertinent to career occurs both outside of and within counseling.



3. Most counselors recognize that career profoundly involves the emotions of their clients. For example, long-term plans and goals are intimately related to happiness. Moreover, career is concerned with practical action, that is, balancing between what must be done in the short term and what can be done in one's life. As clients take action regarding these expectations and possibilities, emotions are likely involved.



4. There is also joint action, which is a third kind of activity which lies between individual activity and external events (Shotter, 1980). This is in contrast to theories that place the locus of career within the person. Career is not solely a matter of individual action, but heretofore counseling has not had a language to describe persons acting together in the social and dynamic nature of career. Nevertheless, this is what counselors and clients do. As they engage in counseling, they actually construct action and career. By virtue of this and other joint actions, the client comes to construct the career she or he will have.



5. The term career itself may not be critical to clients. What is critical is to identify the constructs that clients use to represent long-term, goal-directed, intentional action. For example, "project" may be a construct that represents a sequence of goal-directed action which may be useful to clients.

# IMPLICATIONS FOR PRACTICE

One primary value of an action-theoretical approach to career counseling is its ability to

link theory and practice. Counselors want a conceptual framework that is close to human experience. Among the specific practice implications are the following:



1. Interpretation is emphasized. Clients are seen as engaged in the process of making sense of their action--they are interpreters. Intentionality and goal-directedness are two constructs they use to interpret their actions. Actions are also interpreted in light of long-term constructs, such as career. In addition, career involves the interpretation and reinterpretation of past and future (possible) actions in terms of present action. For example, a young woman interprets her decision to quit school as goal-directed: "I needed to get away from a boring and frustrating place." She may also have some understanding of the long-term implications of her action, such as, "Lots of people quit high school, I'll go to evening classes when I need to." Later in life she may reinterpret these actions in light of subsequent events.



2. Counselors recognize that interpretation occurs in social settings, that is, between clients, their peers, families, employers, or teachers. Thus, career counseling also addresses interpersonal relationships and their meaning for the client.



3. A self-confrontation method can be used to access the conscious cognitions that accompany career-related actions (Young, Valach, Dillabough, Dover, & Matthes (1994). This method helps clients see themselves in action, aids them as they process their cognitions, and enables them to receive feedback. It integrates cognition, emotion, and action in a conceptual and practical manner. It also uses everyday constructs related to the meaning and experience of clients.

# **CURRENT STATUS**

To date, work has largely focused on describing the features of action theory and how it can be applied to career theory and counseling (Polkinghorne, 1990; Valach, 1990; Young & Valach, in press), and research (Young et al., 1994). Young et al.'s method for studying the career conversations of parents and adolescents involved the action of the conversation, the conscious cognitions as the participants steer and direct the conversation, and the social meaning attributed to the conversation by the participants.

### CONCLUSION

The above research extends previous studies on parental influence by identifying the individual and joint actions that parents and adolescents take in career decisions and how these actions contribute to the construction of career. The application of this

**ERIC Resource Center** www.eric.ed.gov

approach to a wide range of career counseling practice has only begun (Young & Valach, 1994).

### REFERENCES

Polkinghorne, D. (1990). "Action theory approaches to career research." In R. A. Young & W A. Borgen (Eds.), Methodological approaches to the study of career (pp.87-106). New York: Praeger.

Shotter, 1. (1980). "Action, joint action, and intentionality." In M. Brenner (Ed.), The structure of action (pp.28-65). Oxford: Blackwell.

Valach, L. (1990). "A theory of goal-directed action in career research." In R. A. Young & W A. Borgen (Eds.), Methodological approaches to the study of career (pp.107-126). New York: Praeger.

Young, R. A. & Valach, L. (1994). "Evaluation of career development programs from an action perspective." Canadian Journal of Counseling, 28, 299-307.

Young, R. A. & Valach, L. (in press). "Interpretation and action in career counseling." In M. L. Savickas & W B. Walsh (Eds.), Integrating career theory and practice. Palo Alto, CA: CPP Books.

Young, R. A., Valach, L., Dillabough, I., Dover, C., & Matthes, G. (1994). "Career research from an action perspective: The self-confrontation procedure." Career Development Quarterly, 43, 185-196.

Richard A. Young is a professor in the Department of Counselling Psychology at the University of British Columbia, Vancouver, Canada.

ERIC Digests are in the public domain and may be freely reproduced and disseminated. This publication was funded by the U.S. Department of Education, Office of Educational Research and Improvement, Contract No. RR93002004. Opinions expressed in this report do not necessarily reflect the positions of the U.S. Department of Education, OERI, or ERIC/CASS.

**Title:** An Action Approach to Career Counseling. ERIC Digest.

**Document Type:** Information Analyses---ERIC Information Analysis Products (IAPs)

(071); Information Analyses---ERIC Digests (Selected) in Full Text (073);

Descriptors: Career Awareness, Career Counseling, Careers, Cognitive Development, Constructivism (Learning), Counseling Techniques, Counseling Theories, Individual Psychology, Models, Self Actualization

**Identifiers:** Action Theory, ERIC Digests, Narrative Inquiry

###



[Return to ERIC Digest Search Page]